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Assistant Commissioner for Patents, Washington, D.C. 20231, on April 10, 2000.


Dag Johansen



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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In the application of:

Frank A. Galdes

Serial No.: 09/137,989

Filing Date: 8/21/98

For: A METHOD AND APPARATUS FOR
NETWORK BASED CUSTOMER
SERVICE

Examiner: Ruay Lian Ho

Group Art Unit: 2771

PETITION FOR EXTENSION OF TIME
37 C.F.R. § 1.136(a)

Assistant Commissioner for Patents
Washington, D.C. 20231

Dear Sir:

Applicant petitions the Assistant Commissioner for Patents under 37 C.F.R. § 1.136(a), to extend the time for response to the Office action dated 11/10/99. This extension will extend the time the response is due from February 10, 2000 to April 10, 2000.

- ☒ A two month(s) extension is requested; the extension fee is 380.00.
- ☐ A *[second/third] month extension is requested; the extension fee is \$*.
- ☐ A *[one/two] month Petition for Extension of Time was previously filed with the appropriate fee on *.
- ☐ The shortened statutory period has been reset by an Advisory Action dated *.
- ☐ A check in the amount of \$* is attached.

04/19/2000 MMARMOL 00000129 501128 09137989

01 FC:116 380.00 CH


- ☒ Charge \$380.00 to **Deposit Account No. 501128** referencing docket no. KANA.P0006.

The Assistant Commissioner is hereby authorized to charge any additional fees under 37 C.F.R. §§ 1.16 and 1.17 that may be required by this petition, or to credit any overpayment to **Deposit Account No. 501128** referencing docket no. KANA.P0006. A duplicate copy of this petition is enclosed for that purpose.

Respectfully submitted,

Dated: 4/10/00

By:


Dag Johansen
Registration No. 36,172

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